

Builder benefits – The foundation of our success

TRAVELERS CANADA | A MARKET LEADER

Exceptional service and support

- Travelers Canada is the largest full-service new home warranty provider in Western Canada, capable of serving all new home warranty needs including: underwriting, home registrations, technical support and claims handling. We do not outsource any of our services to third parties
- We underwrite and service business throughout Western Canada with local offices in Vancouver, Calgary, Edmonton and Winnipeg
- Our warranty team consists of over 40 knowledgeable staff who strive to provide exceptional service
- We provide technical reference materials such as the “New Home Maintenance Manual” (for builders/developers to provide maintenance instructions to their homeowners) and technical bulletins with construction details
- A comprehensive Warranty Reference Manual is provided to all our builders/developers
- Marketing support is available to help attract prospective buyers

Customized underwriting

- We only accept professional builders and developers that are committed to the industry
- We assess every applicant on their merits
- Our premiums and security requirements are confidential and unique to each applicant and the new home warranty product requested
- We provide a full suite of products, including New Home Warranty, extended building envelope coverage, deposit protection insurance, Equity Edge new home deposit bond and Commercial Warranty and Renovation Warranty. We also have the capacity to customize the products to meet your needs.

On-the-ground technical support

- Our vast knowledge of the industry and extensive construction experience enables us to properly assess risk and support our clients in delivering their product.
- Our Technical team is an excellent resource for our clients – they conduct site inspections to monitor building practices, offer onsite training for builder’s staff and trades, deliver in-house presentations, technical bulletins and ongoing technical support to our builders, developers and their consultants.
- For all multi-family projects, Technical staff will review geotechnical reports, building plans and key consultant reports.
- We can provide input on project professionals, construction materials/products and methods. Our technical representatives have developed good relationships with municipalities, suppliers, trades and construction related organizations.
- We have experienced, full-time claims staff who will use their experience to promptly and accurately adjust claims in accordance with the *Homeowner Protection Act (BC)*, *New Home Buyer Protection Act (AB)* and *New Home Warranty Act (Manitoba)*

Long-term commitment

- Travelers Canada is a leading surety provider in Canada
- Travelers Canada is the largest provider of new home warranty in Western Canada, serving the leading builders and developers in the market
- Travelers Canada is fully committed to the continued growth and development of new home warranty protection
- Travelers Canada is a member of the following professional associations: Canadian Home Builders Association (CHBA), Urban Development Institute (UDI), and Independent Contractors and Business Association (ICBA)

Please call us to see if Travelers Canada is the right warranty provider for you.

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