



ConciergeCLAIM®
Nurse

ConciergeCLAIM® Nurse

GETTING YOUR INJURED EMPLOYEES BACK TO WORK

ConciergeCLAIM Nurse is a comprehensive workers compensation claim program designed to simplify the claim process for injured employees, helping them return to work as soon as medically appropriate.

How the program works

A Travelers nurse case manager is on-site at a local health care clinic to meet with injured employees face to face.¹ Our nurse case managers:

- Clearly set expectations about the claim process, reducing uncertainty and the potential for litigation
- Use their medical background to help facilitate care suggested by medical providers that can ultimately lead to more prompt and accurate claim decisions
- Assist the employee with information they may need, related to the medical treatment plan developed by the clinic's physician, increasing the likelihood of the employee's safe and prompt return to work

ConciergeCLAIM Nurse advantages

- Streamlines the workers compensation process by enhancing the partnership between our nurse case managers and local health care clinics.
- Less time is required to file claims, as our nurse will be able to report the losses on your behalf and keep you informed of developments.

Proven Results²

- **35%** reduction in days out of work
- **86%** reduction in attorney representation
- **39%** reduction in days to closure
- **18%** reduction in overall claim costs

For more information, please contact your Travelers representative.

¹ Where permitted

² Based on comparison of Travelers ConciergeCLAIM Nurse claims to non-ConciergeCLAIM Nurse claims for accident years 2013 to 2016



Your nearest **ConciergeCLAIM** Nurse locations:

<p>Arizona Concentra 1710 W. Southern Ave. Mesa, AZ 85202 480.644.7900 x120</p> <p>Concentra 950 W. Southern Ave. Tempe, AZ, 85282 480.968.7200 x184</p> <p>California Concentra 1101 S. Milliken Ave. Ste. C Ontario, CA 91761</p> <p>US Healthworks 1149 W. 190th St. Torrance, CA 90248</p> <p>US Healthworks 9350 Flair Dr., Ste. 102 El Monte, CA 91731 626.312.2774</p> <p>US Healthworks 16630 S. Broadway St. Gardena, CA 90248 310.380.6845</p> <p>Concentra 384 Embarcadero West Oakland, CA 94607 510.465.9565 x113</p> <p>Concentra 26 California St. San Francisco, CA 94111 415.781.7077 x2137</p> <p>Concentra 6033 W. Century Blvd. Ste. 200 Los Angeles, CA 90045 310.258.0690</p> <p>US Healthworks 10670 White Rock Rd. Ste. 100 Rancho Cordova, CA 95670 916.361.1033</p> <p>US Healthworks 4700 Northgate Blvd. Ste. 100 Sacramento, CA 95834 916.923.4449</p> <p>US Healthworks 17487 E. Hurley St. City of Industry, CA 91744 626.912.4265</p>	<p>US Healthworks 2362 Morse Ave. Irvine, CA 92614 949.253.1599</p> <p>US Healthworks 1855 Gateway Blvd. Ste. 100 Concord, CA 94520</p> <p>US Healthworks 6520 N. Irwindale Ave. Ste. 100 Irwindale, CA 91702 626.812.0285</p> <p>US Healthworks 1887 Monterey Rd. Ste. 200 San Jose, CA 95112 408.961.6006</p> <p>Concentra 1101 S. Anaheim Blvd. Anaheim, CA 92805 714.937.0375</p> <p>Concentra 9405 Fairway View Pl. Rancho Cucamonga, CA 91730 909.694.2032</p> <p>US Healthworks 1760 Chicago Ave. Ste. J3 Riverside, CA 92507 951.686.0419</p> <p>US Healthworks 3680 Industrial Blvd. Ste. 550-H West Sacramento, CA 95691 916.373.8897</p> <p>US Healthworks 3851 Soto St. Vernon, CA 90058 323.584.5932</p> <p>Colorado Concentra 11877 E. Arapahoe Rd. Ste. A Centennial, CO 80112 303.792.7368 x165</p> <p>Connecticut Connecticut Occupational 100 Deerfield Rd. Windsor, CT 06095 860.714.9434</p>	<p>Connecticut Occupational 375 East Cedar St. Newington, CT 06111 860.594.5854</p> <p>Florida US Healthworks 3012 US Hwy. 301 N. Ste. 100 Tampa, FL 33619 813.280.2910</p> <p>Orlando Orthopedic 25 W. Crystal Lake St. Ste. 200 Orlando, FL 32806 407.254.4074 x1055</p> <p>US Healthworks 4780 N. Orange Blossom Trl. Orlando, FL 32810 407.295.1772</p> <p>Georgia Concentra 220 N. Cobb Pkwy. Ste. 400 Marietta, GA 30062 770.424.2264</p> <p>Concentra 6475 Jimmy Carter Blvd. Ste. 200 Norcross, GA 30071</p> <p>Illinois Concentra 1830 Jarvis Ave. Elk Grove Village, IL 60007 847.952.1180 x309</p> <p>Concentra 1030 W. Chicago Ave. Chicago, IL 60642 312.243.1574 x122</p> <p>Indiana Back to Work Center (by appointment only) 4850 W. Century Plaza Rd. Ste. 100 Indianapolis, IN 46254 317.290.1551 x118</p> <p>Concentra 5604 W. 74th St. Indianapolis, IN 46278 317.290.1551</p>	<p>Kansas Concentra 14809 W. 95th St. Lenexa, KS 99215 913.894.6664 x232</p> <p>Maryland Concentra 8101 Pulaski Hwy. Ste. H Baltimore, MD 21237 410.238.7935</p> <p>Concentra 1419 Knecht Ave. Baltimore, MD 21227 410.247.9595 x315</p> <p>Minnesota US Healthworks 7550 34th Ave. S. Minneapolis, MN 55450 612.727.1167 x8713</p> <p>Missouri Concentra 83 Progress Pkwy. Maryland Heights, MO 63043 314.434.1165</p> <p>Concentra 12220A S. Blue Ridge Blvd. Grandview, MO 64030 816.763.1755 x2220</p> <p>Concentra 463 Lynn Haven Hazelwood, MO 63042 314.731.1489</p> <p>Nevada Concentra 3900 Paradise Rd. Ste. V Las Vegas, NV 89169 702.699.5698</p> <p>New Hampshire Concentra 1279 South Willow St. Manchester, NH 03103 603.644.3330 x179</p> <p>New Jersey US Healthworks 16 Ethel Rd. Edison, NJ 08817 732.248.0088 x226</p>	<p>Concentra 190 Baldwin Rd. Ste. B Parsippany, NJ 07054 973.882.0444 x165</p> <p>New York WNY Immediate Care 7616 Transit Rd. Williamsville, NY 14221</p> <p>North Carolina Concentra 1614 South Blvd. Charlotte, NC 28203 704.338.1268 x3</p> <p>Oregon Concentra 6405 SW Rosewood Ste. B Lake Oswego, OR 97035 503.675.7606</p> <p>Pennsylvania Concentra 15 Freeport Rd. Ste.100 Pittsburgh, PA 15215 412.784.1551 x3219</p> <p>Concentra 850 Germantown Pike Plymouth Meeting, PA 19462 610.275.3884 x3225</p> <p>Concentra 113 Butler Ave. Lancaster, PA 17601 717.391.3087 x112</p> <p>Tennessee Concentra 2531 Elm Hill Pike Nashville, TN 37214 615.889.5261 x3225</p> <p>Concentra 1203 Memorial Blvd. Ste. A Murfreesboro, TN 37129 615.895.4855 x3207</p> <p>Texas US Healthworks 1837 W. Frankford Rd. Ste. 16 Carrollton, TX 75007 972.236.1948</p>	<p>Concentra 1610 N. Zaragosa Rd. Ste. D1 El Paso, TX 79936 915.593.6152</p> <p>Concentra 2500 West Fwy. (I-30) Ste. 100 Ft. Worth, TX 76102 817.335.3301 x115</p> <p>Concentra 12345 Katy Freeway Houston, TX 77079 281.679.5600</p> <p>US Healthworks* 9200 Hempstead Hwy. Ste. 137 Houston, TX 77008</p> <p>US Healthworks 17410 N.W. Fwy. Houston, TX 77040 713.466.0025</p> <p>Concentra* 117-B Louis Henna Blvd. Ste. 200 Round Rock, TX 78664</p> <p>Concentra 2920 N. Stemmons Fwy. Dallas, TX 75247 214.630.2331 x245</p> <p>Virginia Concentra 9900 W. Broad St. Ste. C Glen Allen, VA 23060 804.358.3187</p> <p>Concentra 45305 Catalina Ct. Ste. 103 Sterling, VA 20166 703.435.9357</p> <p>Wisconsin Concentra 5007 South Howell Ave. Milwaukee, WI 53207 414.482.7784</p>
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*Virtual Nurse

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