

Been In a Collision? Know Your Tow

- ✓ **Call your insurance representative** as soon as possible to report the collision. They can provide helpful, on-the-spot advice on tow options, as well as repair and car rental companies.
- ✓ **You have the right to decide who can tow your vehicle** and to what location (unless otherwise directed by police).
- ✓ **A permission to tow form must be signed**, and the company must provide an itemized invoice before receiving payment and commencing tow.
- ✓ **You are entitled to a receipt for tow services rendered** and you have the option to pay with debit or credit card.
- ✗ **Decline offers to store your vehicle in a compound yard** unless directed by your insurance representative.
- ✗ **Never sign a blank contract or take referrals from tow companies.**



Getting in a collision is stressful.
Your tow shouldn't be.