



Frequently Asked Questions

TRAVELERS CANADA – Customer Questions

- 1. What does it mean that Travelers Canada and The Dominion have completed their transaction?**
 - It means that customers now have access to an organization with substantially greater product breadth, and which is capable of providing even better service.
 - Our parent company, Travelers, is a leading property casualty insurer in the United States, and provides products in the United Kingdom, Canada, the Republic of Ireland, and internationally through its operations at Lloyd's. In addition, the company conducts business in Brazil through its joint venture J. Malucelli Participações em Seguros e Resseguros S.A. (JMalucelli).
 - The combined organization will be a top 10 non-government property casualty insurer in Canada, based on 2012 combined net written premiums.

- 2. Does this change require any action from me?**
 - No action is required by you. Your coverage continues with the company you are currently insured with: The Dominion of Canada General Insurance Company, Travelers Insurance Company of Canada, or St. Paul Fire and Marine Insurance Company.

- 3. Is Travelers Canada or The Dominion changing its name?**
 - Travelers Canada and The Dominion will operate as one organization under the Travelers brand.

- 4. Who do I call if I have a claim?**
 - Please click [here](#) for a listing of our local claims numbers across Canada.

- 5. Where can I go for more information?**
 - If you have any questions moving forward, please direct them to your broker or our [customer service team](#) or send us an [email](#).