



When customers deliver products and services on a global basis, Travelers Canada has the resources to assist in preventing coverage gaps that may arise from multi-national exposures.

As part of The Travelers Companies, Inc. ("Travelers") Travelers Canada is able to access all that Travelers has to offer. Travelers Canada has a strong partnership with a team of Travelers employees who are at the ready to service Canadian based accounts with exposures in the United States. As a result Travelers Canada can deliver exceptional service and products to your customers with multi-national risks.

U.S. PRODUCTS, SERVICES AND EXPERTISE FROM TRAVELERS INCLUDE:

- Ability to provide locally admitted coverage
- Technical underwriting, pricing, forms and coverage
- Knowledge of local compliance issues – rates, forms compulsory lines, like Auto Liability
- Local market expertise
- Coordination of internal and external services, including Risk Control and Claim Services
- Strong partnerships with Canadian underwriters to provide coverage for exposures in the United States

GLOBAL PARTNER SERVICES

For Canadian domiciled accounts with U.S. exposures, the Global Partner Services team provides U.S. primary insurance products and services.

Product offerings include:

- Property & Inland Marine
- Commercial General Liability
- Umbrella/Excess Liability
- Automobile Fleet
- Crime & Fidelity
- Boiler & Machinery
- Cyber Liability
- Workers' Compensation



SUPERIOR SERVICE

Travelers knows that providing superior service is an efficient way to control costs. We strive to help our customers prevent losses before they happen, provide prompt claim handling and leverage cutting-edge technology. Service is provided in the U.S. by a dedicated staff of Travelers Risk Control and Claim representatives.

TRAVELERS RISK CONTROL

Our mission is to provide unparalleled services to our customers to help them reduce risk exposures, protect property and save lives. The value-added risk management programs and resources we offer have a proven impact on reducing overall costs for our customers.

We feature:

- Customized safety and occupational health assessments and consulting services
- 700+ consultants and engineers in 65 offices
- Accredited specialists in all safety and risk control disciplines
- Extensive industry-specific experience
- A performance-oriented culture based on results, not activities
- A cutting-edge analytical, forensic and fire-protection laboratory

Visit Travelers Canada's secure Risk Control website at travelerscanada.ca and find Risk Control Services under Risk Control Management to log in.

TRAVELERS CLAIM

We understand that responsive, efficient and effective claim handling is of the utmost importance to our customers. Our experienced claim professionals are intent on providing service that is fair and reliable. Your claim — whether it is small or complex — is handled with the same attention to detail.

We feature:

- Local service backed by a well-supported national claim services infrastructure (more than \$400 million invested in it over the past five years)
- 60 claim service centers
- 85+ field-based claim account executives who support customers' claim service requirements
- 12,000 claim specialists
- Integrated medical case management (co-located nurses)
- Expansive PPO network

ABOUT TRAVELERS:

Travelers is an industry leader in specialty insurance, serving professionals, financial institutions, construction companies, local governments, nonprofit organizations and more.

For more information about Travelers Canada and how our global capabilities can help you help your customers, contact us or visit us at www.travelerscanada.ca

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