



Home Warranty Coverage in Saskatchewan

Information for Homeowners and Homebuyers

Protecting your investment in a new home

Congratulations on your decision to purchase a new house, townhome or condominium. A new home is likely the largest investment of your lifetime. Therefore, we encourage you to carefully research all aspects and to seek professional advice when required. In order to receive the benefits of home warranty coverage from Travelers Canada, consumers must purchase a new home built and sold by one of our approved builders. Prior to signing a Contract of Purchase and Sale, it is also prudent to contact Travelers Canada to verify that the builder is officially registered and that home warranty coverage has been issued on your prospective new home.

The 2-5-10 Home Warranty Coverage:

What is a “2-5-10” Warranty?

Travelers Insurance Company of Canada is pleased to provide the “2-5-10” home warranty coverage. It is one of the most comprehensive third party home warranty in North America that gives a new homeowner the peace of mind that the various components of the new home have home warranty coverage against defects that is backed by an insurance company. The different policy coverages are as follows:

2 Year Materials & Labour Warranty

- First 12 months - coverage for any defect in materials and labour
- First 15 months - coverage for any defects in materials and labour in the common property of a multi-unit building
- First 24 months - coverage for any defect in materials and labour supplied for the electrical, plumbing, heating, ventilation and air conditioning delivery and distribution systems. In addition, coverage for any defect in materials and labour supplied for the exterior cladding, caulking, windows and doors that may lead to detachment or material damage to the new home

5 Year Building Envelope Defects Warranty

10 Year Structural Defects Warranty

Home Warranty Documentation

Our approved Builders are responsible for having their new homeowners sign and date a Warranty Commencement Date Certificate at the time of either the title transfer or the actual occupancy of the new home (whichever is earlier). Upon receipt of this completed certificate from the Builder, Travelers Canada issues the homeowner a Home Warranty Certificate. Be sure to read this document carefully and keep it in a safe place. It explains warranty coverage and the process for reporting defects in your home or common property. Upon review, if you have questions or require clarification, please contact Travelers Canada.

Committed to Excellence

Travelers Canada thoroughly reviews all builder applicants in the areas of track record, technical expertise, financial capacity and after sales customer service. Not every applicant qualifies. Only those builders who meet our stringent underwriting criteria are able to provide Travelers Canada's home warranty coverage. The annual renewal of a builder's registration is subject to a similar review.

Travelers Canada is a leading provider of surety products in Canada. Since they entered the home warranty market in British Columbia after new legislation to protect homeowners was introduced in 1999, Travelers has continued their expansion into Alberta when they adopted legislated warranty in 2014 and is now the leading warranty provider in Western Canada. They have continued to build their Home Warranty division with further expansion into Saskatchewan.

Travelers Canada has been active in the Building Envelope Renovation Warranty market since 2001 and has expanded the product to now include Renovation Warranty coverage.

Superior expertise in underwriting, risk and claims management enables Travelers Canada to deliver unsurpassed customer service.

As the Canadian arm of The Travelers Companies, Inc., Travelers Canada has access to the unmatched capacity of the largest writer of surety in North America, and the local knowledge and authority to successfully meet the unique needs of companies from small to mid-size to some of the largest construction companies from coast to coast.

Travelers Canada

- A leading surety provider in Canada
- Largest supplier of new home warranty in Western Canada; member of Canadian Home Builders Association (CHBA), Urban Development Institute (UDI), and Independent Contractors and Business Association (ICBA).
- For a full list of services and products visit our website at www.travelerscanada.ca and www.traveleshomewarranty.ca

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