

# PRE POST ALWAYS

PROTECTION FROM EVERY ANGLE

## CyberRisk

### COVERAGE HIGHLIGHTS FOR PRIVATE, NONPROFIT AND PUBLIC COMPANIES

*Coverage available Nationally, except Quebec and New Brunswick*

#### Why You Need the Protection

It takes only one cyber event or data security breach to impair your company's financial results, or even potentially put you out of business. One resourceful hacker, virus or system glitch can shut down your entire network within minutes, paralyzing operations and your ability to earn income. One successful hack, lost laptop or lost paper record can cause a data breach impacting the privacy of customers, employees and others. Travelers has you protected from every angle ... pre-breach, post-breach and always.

#### Coverage Highlights

CyberRisk coverage is specifically designed to help in the event of a cyber breach. It's available for businesses of all sizes as a stand-alone policy or as part of a management liability suite of coverages. CyberRisk provides more solutions with options that include coverage for forensic investigations, litigation expenses associated with the breach, regulatory defence expenses/fines, crisis management expenses, business interruption and cyber extortion. And now, CyberRisk protection doesn't end after a breach occurs. New to CyberRisk is Betterment – an insuring agreement that provides coverage for costs to improve a computer system after a security breach, when the improvements are recommended to eliminate vulnerabilities that could lead to a similar breach. In addition to coverage, Travelers provides policyholders innovative value-added pre-breach and post-breach risk management services at no additional cost.

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These include access to Travelers' pre-breach services provided by HCL Technologies® (HCL), a global leader in cybersecurity solutions. Services include a Cyber Resilience Readiness Assessment and Consultation, Security Coach Helpline, Cyber Security Awareness training videos and much more. Policyholders also receive access to Travelers' *eRiskHub*® – an information portal that includes pre-breach and post-breach benefits such as:

- ▶ Tools to build privacy controls, information and IT security programs
- ▶ Calculators to estimate potential costs of an event
- ▶ Breach Coach®, Privacy Coach and Security Coach consultations
- ▶ Listing of experts who help customers to build/improve cyber programs
- ▶ Sample incident road map for dealing with a breach

## Travelers CyberRisk coverage includes the following insuring agreements:

### Liability Insuring Agreements:



#### **PRIVACY AND SECURITY**

Coverage for claims arising from unauthorized access to data, failure to provide notification of a data breach where required by law, failure to destroy confidential information, failure to comply with a privacy policy, wrongful collection of private or confidential information, failure to prevent a security breach that results in the inability of authorized users to gain system access, the participation in a DDoS attack or the transmission of a computer virus.



#### **MEDIA**

Coverage for claims arising from copyright infringement, plagiarism, defamation, libel, slander and violation of an individual's right of privacy or publicity in electronic and printed content.



#### **REGULATORY**

Coverage for administrative and regulatory proceedings, civil and investigative demands brought by domestic or foreign governmental entities or claims made as a result of privacy and security acts or media acts.

### Breach Response Insuring Agreements:



#### **PRIVACY BREACH NOTIFICATION**

Coverage for costs to notify and provide services to individuals or entities who have been affected by a data breach. Examples include call center services, notification, credit monitoring and the cost to purchase identity fraud insurance.



#### **COMPUTER AND LEGAL EXPERTS**

Coverage for costs associated with analyzing, containing or stopping privacy or security breaches; determining whose confidential information was lost, stolen, accessed or disclosed; and providing legal services to respond to such breaches.



#### **BETTERMENT**

Coverage for costs to improve a computer system after a security breach, when the improvements are recommended to eliminate vulnerabilities that could lead to a similar breach.



#### **CYBER EXTORTION**

Coverage for ransom and related costs associated with responding to threats made to attack a system or to access or disclose confidential information.



#### **DATA RESTORATION**

Coverage for costs to restore or recover electronic data, computer programs or software lost from system damage due to computer virus, denial-of-service attack or unauthorized access.



#### **PUBLIC RELATIONS**

Coverage for public relations services to mitigate negative publicity resulting from an actual or suspected privacy breach, security breach or media act.



## Travelers CyberRisk coverage includes the following insuring agreements:

### Cybercrime Insuring Agreements:



#### **COMPUTER FRAUD**

Coverage for loss of money, securities or other property due to unauthorized system access.



#### **FUNDS TRANSFER FRAUD**

Coverage for loss of money or securities due to fraudulent transfer instructions to a financial institution.



#### **SOCIAL ENGINEERING FRAUD**

Coverage for loss of money or securities due to a person's impersonating another and fraudulently providing instructions to transfer funds.



#### **TELECOM FRAUD**

Coverage for amounts charged by a telephone service provider resulting from an unauthorized person's accessing or using an insured's telephone system.

### Business Loss Insuring Agreements:



#### **BUSINESS INTERRUPTION**

Coverage for loss of income and expenses to restore operations as a result of a computer system disruption caused by a virus or computer attack, including the voluntary shutdown of systems to minimize the business impact of the event.



#### **DEPENDENT BUSINESS INTERRUPTION**

Multiple coverage options for loss of income and expenses to restore operations as a result of an interruption to the computer system of a third party that the insured relies on to run their business.



#### **SYSTEM FAILURE**

Coverage for loss of income and expenses to restore operations as a result of an accidental, unintentional and unplanned interruption of an insured's computer system.



#### **REPUTATIONAL HARM**

Coverage for lost business income that occurs as a result of damage to a business's reputation when an actual or potential cyber event becomes public.

Available through the Travelers Wrap+<sup>®</sup> and Executive Choice+<sup>®</sup> suite of products.



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